

SprintSuite Referral Program Terms and Conditions

Effective Date: 1/08/2025

These Terms and Conditions ("Terms") govern your participation in the SprintSuite Referral Program ("Program"). By participating in the Program, you agree to comply with and be bound by the following terms. If you do not agree with these Terms, you should not participate in the Program.

1. Eligibility

1.1. To participate, you must:

- Be aged 18 years or older
- Be an existing SprintSuite client or partner
- Have received a direct invitation or link to participate in the Program

1.2. Employees of SprintSuite and their immediate families are not eligible to participate.

2. How the Program Works

2.1. To refer someone, complete the referral form available at <https://20913389.hs-sites-ap1.com/refer-a-mate-with-sprintsuite> including your contact details, your reward choice, and the contact details of your referral.

2.2. Once your referral submits their details via the secondary form, they will be contacted by our team.

2.3. You will receive your selected reward once:

- The referred business signs up to SprintSuite as a paying customer

2.4. Rewards will be issued within 3 business days of the referred business becoming a client.

3. Reward Options

3.1. Participants may choose from the available reward options listed at the time of referral submission.

3.2. Reward options may include, but are not limited to:

- Event tickets (e.g. Wallabies matches)
- Sprint + Spend gift cards (e.g. JB Hi-Fi, Bunnings, BCF, Supercheap Auto, Kathmandu)
- SprintSuite account credits

3.3. Rewards are non-transferable, non-exchangeable, and cannot be redeemed for cash unless otherwise specified.

3.4. Reward quantities are limited each month and are subject to availability. SprintSuite reserves the right to withdraw or substitute a selected reward if it has sold out at the time of referral approval.

4. Referral Criteria and Limitations

4.1. Referrals must be new contacts who have not previously interacted with SprintSuite (e.g. demos, trials, contact forms).

4.2. A referral will only be deemed valid if:

- The referrer submits their referral via the official referral form
- The referral signs up before their cut off date
- The referral includes the referrer's email on their intake form

4.3. There is no limit to the number of referrals a participant may make, but SprintSuite reserves the right to limit the total number of rewards issued per participant if misuse is suspected.

5. Reward Fulfilment

5.1. Rewards will be sent to the contact details provided during the referral form submission.

5.2. SprintSuite is not responsible for lost, misplaced, or undelivered rewards due to inaccurate information provided by the referrer.

6. Program Changes and Termination

6.1. SprintSuite reserves the right to modify, suspend, or terminate the Referral Program at any time, with or without notice.

6.2. Any changes to the Program will be effective immediately upon posting on the SprintSuite website.

7. Fraud and Abuse

7.1. SprintSuite reserves the right to disqualify any participant suspected of fraud, abuse, or breach of these Terms.

7.2. Referrals generated through misleading, unethical, or illegal practices (including but not limited to spamming, fake contact details, or self-referrals) will be void.

8. Privacy

8.1. All personal data submitted in connection with the Referral Program will be processed in accordance with SprintSuite's Privacy Policy and applicable data protection laws.

8.2. Referrers warrant that they have the consent of the referred contact to share their information with SprintSuite.

9. Liability

9.1. SprintSuite shall not be liable for any loss or damage arising from participation in the Program or from the acceptance or use of any reward.

10. Governing Law

10.1. These Terms are governed by the laws of Victoria, Australia.

11. Contact Us

For any questions regarding the Referral Program, please contact:

support@sprintsuite.com.au